



FIRST CLASS MAIL MAILING LABEL

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Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

10/11/06
Date
Pauline Huena
Buchanan Ingersoll & Rooney PC

TIN 9/623

Patent

Attorney's Docket No. 009683-379

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:)	
)	
Fumino Okamoto et al.)	Group Art Unit: 3623
)	
Application No.: 09/904,528)	Examiner: JONATHAN G. STERRETT
)	
Filed: July 16, 2001)	Confirmation No.: 2297
)	
For: SYSTEM AND METHOD)	
CAPABLE OF APPROPRIATELY)	
MANAGING CUSTOMER)	
INFORMATION AND)	
COMPUTER-READABLE)	
RECORDING MEDIUM HAVING)	
CUSTOMER INFORMATION)	
MANAGEMENT PROGRAM)	
RECORDED THEREIN)	

RESPONSE TO OFFICE ACTION

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed on July 12, 2006, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the Listing of Claims which begins on page 3 of this Response.

Remarks/Arguments begin on page 16 of this Response.